# EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|---|---|---|---|---|---|---|
| L12 | 10 | (call$3 adj3 (agent or operator) adj3 history) and database | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/03 16:31 |
| L17 | 1348 | (VoIP or VoP) adj3 phone | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/03 16:34 |
| L18 | 102 | L17 and (operator or agent) and ( (call or contact) adj3 center) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/03 16:35 |
| S16 | 10 | pie with widget | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/02 19:00 |
| S17 | 233 | (pie or piechart or pie$3chart) with interface | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/02 19:01 |
| S18 | 11 | ("5491779" \| "5513271" \| "5734888" \| "5844572").PN. OR ("6320586").URPN. | US-PGPUB; USPAT; USOCR | ADJ | OFF | 2007/08/02 19:33 |

C:\Documents and Settings\boconnor\My Documents\EAST\Workspaces\10_632615_v2.wsp

# EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|---|---|---|---|---|---|---|
| L3 | 17340 | ((379/265.01,265.02,265.05,265.06,265.07,265.09,266.01-266.1) or (370/351-385)).CCLS. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/08/03 18:10 |
| L6 | 190 | 3 and (media gateway) and (database) and priority | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/03 18:12 |
| L7 | 89 | 3 and (gateway) and (database) and qos and (web server) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/03 18:13 |
| L8 | 18 | 3 and (cti) and (database) and qos and (web server) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/08/03 18:13 |

# EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|---|---|---|---|---|---|---|
| S1 | 3 | 10/633250.app. or 10/633018.app. or 10/632617.app. or 10/327360.app. or 10/327348.app. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/05/14 17:50 |
| S2 | 17 | nuasis.as. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/05/14 17:35 |
| S3 | 1 | 09/774944.app. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/03/05 18:37 |
| S4 | 1387 | call.clm. center.clm. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/03/05 19:31 |
| S5 | 0 | S3 and "379".clas. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/03/05 19:31 |
| S6 | 676 | S4 and "379".clas. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/05/15 12:07 |
| S7 | 149 | S4 and "370".clas. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/03/05 19:33 |

| S8 | 56 | (("6330326") or ("6600735") or ("6724884") or ("6741698") or ("6850599") or ("6771765") or ("6823382") or ("6850613") or ("6937715") or ("20040141508") or ("20040221053") or ("5530744") or ("6298383") or ("6614902") or ("6704409") or ("5325423") or ("5488411") or ("5612730") or ("5835126") or ("6141341") or ("6337858") or ("6400804") or ("6778494") or ("7035252") or ("7085263") or ("20040066923")). PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/05/14 17:44 |
|---|---|---|---|---|---|---|
| S9 | 2 | ("7012888").PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/05/14 17:44 |
| S10 | 13 | (("6188673") or ("6614902") or ("6704412") or ("6122364") or ("6678718") or ("6301480")).PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/05/14 17:53 |
| S11 | 8 | (("6771765") or ("6704409") or ("6122364") or ("6678718")).PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/05/14 17:53 |
| S12 | 116977 | ( (contact or call or customer or CR or CRM or support$3 or relation$3 or help or assistance) near2 (center or centre ) ) and ( (agent) or ( servic$3 representative) or CSR or TSR or support$3 or operator or respond$3 or answer$3 ) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/05/15 12:12 |
| S13 | 981 | S12 and ( customer same (hub or server or gateway ) same (rout$3 or distribut$3 or send$3) same (node or application$3) ) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | ON | 2007/05/15 12:14 |
| S14 | 10 | ("6188762").URPN. | USPAT | ADJ | OFF | 2007/05/15 13:35 |